



LMZ Shipping S.A.

Overview

Country: Greece

Industry: Shipping

Customer Profile

LMZ Shipping S.A. was established in 1999, having in its core a strong family tradition in shipping, armed with modern market perception and innovative thinking.

The Company is committed to offer high quality services with respect to the Safety of Personnel, Protection of the Environment and the efficient operation of its Fleet.

Business Situation

Migrate Exchange Server 2010 to Office 365

Solution

Microsoft Office 365

Benefits

Successful in fulfilling LMZ's global ambitions with smart IT resources allocation in a reliable cloud solution-Office 365.

- Minimized IT Team's maintenance overheads
- Higher uptime & availability of 99,95%
- Larger 50 GB Mailbox size

Using Microsoft Azure will help Intrasoft bring new solutions to market faster, scale up and out easily, and meet the unique needs of its customers in Asia

Situation

LMZ's IT service team maintained On-Premises Exchange 2010 servers by focusing on server maintenance: applying patches and upgrades, keeping availability high, and ensuring adequate capacity. (Capacity issues occur when an organization adds mailboxes. More mailboxes mean more email messages being sent and stored, which require more servers.) On-Premises Exchange servers gave service managers quite some overhead over the email service. They defined all the server policies, such as throttling—how many messages could be sent in one day high while trying to offer service availability of 99.9 percent uptime.

While this goal was admirable, it became a Microsoft responsibility after the migration to Office 365. Other goals appeared that caused the service management team to shift its focus to user satisfaction: Do users enjoy the service? Can they use it in the ways they want? For example, users will expect to read email while on board on a tablet device. Does this scenario work fast?

Solution

After considering several scenarios and with the help of Office Line SA, LMZ Shipping came to a conclusion that Office 365's complete suite of solutions from email to collaboration would be the best one to meet the requirements of long-term business growth, allied to robust security from a trustworthy brand.

Office Line with its Office 365 Gold certified engineers proceeded to solution planning for the transition of mail in Microsoft Office 365 platform while using the methodology in Hybrid Migration mode.

Office Line's Engineers had given one round of training using Office 365 dashboard as well as Exchange online console to administrators designated by LMZ. This training session was recorded and uploaded to the Intranet site for future reference.

Office Line have also assisted on:

- Creating user groups
- Changing or adding permissions to groups
- Adding or changing user profiles
- Enabling LMZ's IT staff by providing short training sessions on specific functionality of the platform

In addition, users gained access to use the help facility that come built in with Office 365 to address most usage related issues.

Benefits

After the move to Office 365, LMZ's IT team lost much of the overhead and responsibility of server maintenance. They no longer needed to apply patches or worry about server uptime. Where their thinking had been server-centric; they found, they needed to think more end-to-end, from the servers to the clients and everything in between. Their focus shifted from servers to services that would result in user and business satisfaction.

- Integrating with Microsoft Office (offline)
- Setting up a public website
- Developing Group Sites, shared calendars
- Uploading and sharing documents including documents created using MS Office
- Mail management using Outlook and Microsoft Exchange online

Contact Us

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